

BestSign User Service Agreement

Version: December 21, 2021

I. Declarations and Commitments

(i) Please note that this Agreement has been marked with bold italic and underlined words for the clauses that have or may have significant relationship with your rights and interests, and the clauses that have or may have exemption or limitation of liability for Hangzhou BestSign Network Technology Co. Ltd. ("the Company").

You acknowledge that you have fully read, understood and accepted this Agreement before you register to become a user of BestSign Cloud Platform ("BestSign" or "BestSign Platform") to receive the Service, or before you actually use the Service in any other manner permitted by the Company. By using the Service, you agree to abide by all of the provisions of this Agreement. If, in the course of reading this Agreement, you do not agree to this Agreement or any of its terms, you should immediately stop the registration process.

(ii) You agree that the Company has the right to make unilateral changes to the contents of this Agreement at any time and announce them by way of a notice on this website without separate notification to you. If you continue to use the Service after the announcement of changes to the contents of this Agreement, it represents that you have fully read, understood and accepted the revised contents of the Agreement and will use the Service accordingly. If you do not agree with the revised contents of the Agreement, you shall stop using the Service.

(iii) You warrant that, at the time you agree to accept this Agreement and register as a user of the Service, you have the appropriate civil capacity, or you are a legal person or an organization legally established and conducting business or other activities in mainland China; and that the content of this Agreement is not preempted by the laws of the country or region to which you belong. You shall immediately terminate your registration or stop using the Service if you do not have the aforementioned conditions at the time you register as a user of the Service or at any time thereafter. When you use BestSign e-signature services, you shall judge by yourself whether your counterparty is a person of full civil capacity, and you shall make sure that the information provided by him corresponds to himself and decide by yourself whether to make contractual transactions with your counterparty party, etc. You shall bear all related risks. The platform does not bear the loss caused by failure to verify the counterparty's identity.

(iv) You warrant that by agreeing to accept this Agreement and registering as a user of BestSign, you acknowledge that you are using BestSign platform as a means of contracting (including, but not limited to, electronic contracts), that all of your actions on BestSign platform are an expression of your personal will, that electronic contracts (or agreements) entered into by you on BestSign

platform have the same validity as paper contracts (or agreements), and that your electronic signature on BestSign platform has the same validity as your handwritten signature.

(v) You agree that, in connection with your use of BestSign services, the Company has the right to transmit your identity information and contract information to a CA (Certificate Authority) or notary public for use and retention by the CA for the purpose of issuing digital certificates or by the notary public for the purpose of issuing notarized documents, and that the aforementioned information may be retained until the expiration of the digital certificate or until 5 years after the generation of the relevant electronic data (including but not limited to electronic data of the contract), and that such information will not cease to be retained upon your termination of BestSign services.

(vi) You agree that, in connection with your use of BestSign services, the Company has the right to transmit your identification information and copies or scanned copies of documents to credit bureaus and other service providers for their use and retention for the purpose of verifying the identity of the contracting parties.

(vii) You acknowledge and are aware that BestSign services do not apply to the signing of legal documents such as the following:

1. Involving marriage, adoption, inheritance and other personal relationships;
2. Involving the cessation of water supply, heating, gas and other public utility services;
3. Other circumstances where electronic documents do not apply according to laws and administrative regulations.

II. Definitions & Interpretations

(i) BestSign Account (or "the Account"): A unique number provided to you by the Platform. You may set your own password for this BestSign account and use it to inquire or initiate the signing process on behalf of you yourself, a company or an organization. You must log in to your BestSign account using your email or cell phone number, or other means permitted by the Company, such as by scanning a QR code or identifying biometric features.

(ii) Data source: It refers to subjects who legally hold your identity information and provide real-name authentication results to our platform and relevant suppliers according to law, including: (1) subjects who operate government department databases according to law, including administrative organs at all levels, government departments, public administration departments, judicial organs, public credit information management departments and other subjects; (2) subjects who operate commercialized databases according to law, including telecommunications operators, financial institutions and other Enterprises and institutions. The actual cooperation situation

shall prevail.

(iii) Identity Information: Your name, nationality, gender, education, occupation, address (registered address), contact information, business license, legal representative, registered capital, business term, unified social credit code, business scope, and the type, number and validity period of your valid documents and other information that can legally identify you.

(iv) You: The natural person, legal entity or other organization that registers for a BestSign account and uses BestSign services.

III. BestSign Services

(i) BestSign services ("the Service"): The Service listed in section (ii) of this clause and the Service that you actually use or that the Company receive on your behalf to provide to you from time to time and other services provided.

(ii) BestSign services include (but are not limited to) the following:

1. E-contracting Service

Through BestSign platform, the Company provides registered users with services like sending, signing, accepting and printing electronic agreements on the platform.

2. Electronic Evidence Preservation and Notary Services

The Company provides evidence preservation and notarization services for all electronic transactions on BestSign platform through designated partners. If users need to notarize agreements generated during transactions, they shall apply through the platform, enter into agreements with BestSign's designated partners and public notaries (if necessary), and pay service fees to these organizations.

3. For electronic data such as legal documents signed on BestSign platform, the Company has the right to disclose the signing information of such legal documents, including names of people involved, unified social credit codes (or organization codes), ID numbers, digital certificate numbers, IP addresses, signing time, etc., to the signing parties as evidence.

Iv. BestSign Accounts

(i) For Registration

Except as otherwise provided in this Agreement or as otherwise provided for in the relevant products, you must register on this website and/or the Wireless Client Terminal to obtain a BestSign account and activate it by providing required information before you can use the Service. You agree that:

1. Provide accurate and timely updates of your correct, current, and complete identity information and related information as required by the Company after obtaining the account. If the Company has reasonable grounds to suspect that the identity information and related information provided by you is incorrect, inaccurate, outdated or incomplete, it has the right to suspend or terminate the provision of some or all of the BestSign services to you. You shall bear any direct or indirect expenses incurred as a result without holding the Company liable. If the Company requires you to provide any additional relevant information due to laws and regulations of the government or regulatory bodies, the Company has the right to suspend or terminate the provision of some or all of the BestSign services to you if you fail to cooperate in providing such information in a timely manner.

2. You shall accurately provide and promptly update your email address, contact telephone number, contact address, postal code and other contact information so that the Company can contact you promptly and effectively. You shall be solely responsible for any losses or increased costs incurred by you in the use of the Service as a result of not being able to contact you through such contact information. You understand and agree that you are obligated to keep the contact information valid and to update it if there is a need to do so at our request.

3. You should update your information in a timely manner (including but not limited to information on ID card, household registration, passport, business license or other identification documents, contact information, email or cell phone number used for BestSign login, email address and cell phone number bound to BestSign account, etc.), otherwise BestSign reserves the right to make such BestSign login name, email address, and cell phone number available to other users for registration or use. You shall be responsible for all consequences resulting from your failure to update your information in a timely manner, including but not limited to discontinuation of the Service or any errors in the provision of the Service, or misuse of your account and information by others, and they shall not constitute the reasons for you to cancel a transaction or refuse to perform the Agreement.

4. You acknowledge that only you may use your BestSign account. If you decide that you no longer wish to use the account, you shall apply to the Company for cancellation of the account in accordance with the provisions of this clause (4). You agree that if you lose all or part of your civil rights or civil capacity, the Company has the right to dispose of the information in your BestSign Account in accordance with valid legal documents (including but not limited to valid court judgments, valid wills, etc.) or requirements in other documents approved by the Company.

5. You acknowledge that the Company has the right to request verification of your valid ID or other documents when necessary and to retain color scanned copies of valid IDs, and you shall cooperate, otherwise the Company has the right to limit or stop

providing some or all of the BestSign services to you when:

- A. you request a change of identity information or when your identity information has expired.
- B. the Company considers that your transaction behavior or transaction situation is abnormal.
- C. the Company considers your identity information suspicious or when the Company, in the course of providing services to you, considers that the identity information you have already provided is suspicious.
- D. the Company believes that your identity documents or other necessary documents should be verified or retained.

6. When you register on BestSign platform, you can choose whether you would like to receive a callback from BestSign. If you do not agree to a callback from BestSign, you can choose not to check the box and we will not call you back.

(ii) For Account Security

You will be solely responsible for all actions and statements made using that account or password, and you agree that:

1. Unless otherwise specified in the relevant products, the Company may identify you by your BestSign login name and password or by scanning a QR code or identifying your biometric characteristics or by other means approved by the Company, and you shall keep the password, identity information, etc. safe. You shall be responsible for any damage caused by the leakage of password, identification information, verification code, etc. You warrant that you will not disclose your BestSign login name, password, verification code and identity information to anyone else. You agree not to use anyone else's BestSign login and password. You are responsible for the safekeeping of such products or devices that are or should be under your control, and you are solely responsible for any losses resulting from the loss of such products or devices.
2. Based on the usage habits of users of computer, cell phones and other electronic devices, we may set different login modes and take different measures to identify you when you use specific products.
3. You agree that, (a) if you discover that someone else has fraudulently used or stolen your BestSign login name and password or any other information without legal authorization, or if the cell phone or other device associated with your BestSign account is lost or if there are other situations that may endanger the safety of funds in your BestSign account, you should immediately notify the Company in an effective manner and apply to the Company to suspend the relevant services in order to protect your legitimate rights and interests; and (b) make sure you take the correct steps to leave the BestSign website at the end of your continuous login period. The

Company cannot and will not be liable for any loss, damage or other adverse consequences arising from your failure to comply with this clause. You understand that a reasonable period of time will be required for the Company to act on your request, prior to which the Company will not be liable for orders already executed and/or losses already incurred by you.

4. Your BestSign login and password cannot be transferred, given away or inherited (other than in connection with property interest) unless you request them in writing or unless otherwise required by law or by judicial decision and with your consent.

5. By using the Service, you agree and acknowledge that system problems may cause the Service to be unavailable, for which the Company shall not be liable.

6. You agree that the Company may temporarily discontinue or limit portions of the Service or provide new features for operational and transactional security reasons, and that by using the Service, you agree to this Agreement or any changes thereto in the event any features are reduced, added or changed.

7. The Company has the right to know the real transaction background and purpose of your use of the Company's products or services, and you shall truthfully provide the Company with true, comprehensive, and accurate information. If the Company has reasonable grounds to suspect that you have provided false transaction information, it has the right to temporarily or permanently restrict some or all of the functions of the products or services used by you and notify you by email or in-site mail or client notification, etc. You should attend to such matters in a timely manner.

8. You agree that the Company shall have the right to inquire about, freeze, or perform other operations on your personal information, transactions and accounts with BestSign in accordance with requirements from organizations including but not limited to the public security bureau, prosecution authorities, courts, the Customs, revenue agencies and other judicial organs, administrative organs, or military authorities.

(iii) For Cancellation

In the event that you need to terminate your use of the Service, you may request to cancel your BestSign account and you agree to:

1. The BestSign account that you request to cancel shall be the account registered by you in accordance with this Agreement and provided to you by the Company. You shall cancel your BestSign account in accordance with the procedures set forth by the Company.

2. BestSign account cancellation will result in the termination of the Company's provision of the Service to you and the termination of the rights and obligations of the parties under this Agreement (except where otherwise agreed not to be terminated under other

provisions of this Agreement or where the nature of the termination is such that it cannot be terminated), and may also result in the following outcomes for the account:

A. Any information about your transactions will not be viewable.

B. Any documents attached to your transaction process will not be viewable and you can save them before cancellation.

C. After the cancellation is completed, we will not be able to provide forensic, notary and other services for any information you have previously saved.

3. You can cancel your BestSign account through self-service or manual request.

4. The BestSign account you request to cancel should be in normal status, i.e., your BestSign account information and user information should be up to date, complete, and correct and that the account has access to all BestSign service features. Outdated account or user information, or missing or incorrect accounts or accounts that have been suspended or terminated from service cannot be requested for cancellation. If the account you request to cancel has an associated account or sub-account, the account may not be cancelled until the associated account or sub-account is cancelled.

5. The BestSign account you request to cancel shall be free of any outstanding contractual relationships as a result of the cancellation of the account, other rights and obligations arising from the existence of the account, and disputes over outstanding rights and obligations which the Company believes would arise from the cancellation of the account.

6. If you request to cancel your BestSign account, once the cancellation is completed, it will not be reinstated.

7. You understand and agree that if (a) you have not used your BestSign login for a period of 12 consecutive months; or (b) you have engaged in fraudulent transactions, violate the legal rights and interests of others, or have other serious violations of the BestSign website rules or the laws of the People's Republic of China, the Company has the right to cancel all or part of BestSign accounts under your name, and you will no longer be able to access the BestSign website, and all website services will be terminated at the same time.

V. BestSign Service Usage Rules

In order to effectively protect your legal rights and interests when using the Service, you understand and agree to accept the following rules:

(i) Once you use the Service, you irrevocably authorize the Company to send a contracting invitation to your partner and perform the

corresponding operation when you and/or your designee meet the specified conditions or status.

(ii) The Company accepts instructions from you in the following ways: A.the status of transactions or instructions that you modify or confirm on BestSign website or any other website or software where the Service is available by logging into your account with your BestSign account name and password or via a secure product such as a digital certificate and following the pre-defined process for the Service; B.Responses to messages (text messages or phone calls, etc.) sent by you to the Company from the cell phone or other means of communication (hereinafter collectively referred to as the cell phone)via a number used as the name of the account or tied to the account at the time of your registration; C.Information sent to the Company via tangible or intangible objects such as the account you have registered or the hardware, terminal, software, code, and other account names tied to the account (if the tangible or intangible objects referred to in this method have the same or similar functions as the cell phone in receiving information, and provisions in Article 5(iv), (v), (vi) and Article 6 (iii) below regarding cell phones shall also apply; D.recognition of your biometric features such as fingerprints; E. any other methods agreed between you and the Company or approved by the Company.Any instruction given by you to the Company by any of the above means shall be irrevocable and shall constitute the sole instruction of the Company to make or receive payments or perform other operations on your behalf and shall be deemed to be your own instruction and you shall be responsible for any results arising from the faithful execution of such instruction by the Company. Binding, as used in this Agreement, means that your BestSign Account is associated with the tangible or intangible objects referred to above in this clause, and such association enables certain service features of the BestSign Services, and such association sometimes enables such tangible or intangible objects to serve as the basis for identification and recognition by the Company of your BestSign account.

(iii) You acknowledge that any action you take on this website and the results of that action are legally binding.

Using the Service means that you agree to accept the relevant rules of the Service. You understand and agree that the Company has the right to unilaterally modify the relevant rules of the Service without your consent, and that the rules of the Service shall be subject to the instructions on the webpage (or SMS or phone call, etc.) when you use the Service, and that your agreement and compliance with the rules of the Service is a prerequisite for your use of the Service.

(iv) The Company will notify you of the progress of the transaction and prompt you to proceed to the next step by means of a status notification (or SMS or phone call, etc.), but the Company does not guarantee that you will receive such notifications or receive them in a timely manner, and will not bear any consequences thereof. The Company shall not be liable for any dispute or loss arising from

your failure to check and amend or confirm the status of the transaction in a timely manner or your failure to submit the relevant application.

((v) We do not provide any form of authentication service for the content of the contracts you deal with. Except as otherwise provided in this Agreement, in the event of a transaction dispute between you and the counterparty, you irrevocably authorize the Company to handle such dispute in accordance with this Agreement and the rules set forth on the website. Communication costs incurred by you in resolving the dispute, document copying fees, appraisal fees, etc. shall be borne by you. The Company shall not handle disputes arising from market factors that benefit or cause loss to any party (except as otherwise agreed in the Dispute Handling Rules).

(vi) You should complete your identity information as required by the Company in order to finally complete real name authentication, otherwise some service features may be restricted.

(vii) The Company will manage your transaction process and the information generated in strict accordance with laws, regulations or regulatory requirements of the competent authorities; except as otherwise provided in this Agreement, it will not be used for any purpose other than as directed by you. In connection with your use of BestSign services, the Company has the right to transfer your identity information and contract information to a CA (Certificate Authority) or notary public for use and storage by the CA for the purpose of issuing digital certificates or by the notary public for the purpose of issuing notarized documents, and the aforementioned information may be retained until the expiration of the digital certificate or 5 years after the generation of the relevant electronic data (including but not limited to the electronic data of the contract), and such information will not cease to be retained when you terminate the use of BestSign services. At the same time, the Company has the right to retain your identity information. Copies or scanned copies of documents will be transmitted to credit bureaus and other nationally recognized data service providers for use and retention for the purpose of verifying the identity of the Subscriber. You and any signing parties acknowledge and warrant that the Company is a platform for signing legal documents electronically, but not a CA or real name authentication agency. Therefore, if you or any signing parties assist you and any signing parties with real name authentication through this Platform, the Company shall not be liable for the results of such real name authentication. If the legal documents signed are found to be invalid due to invalidity of real name authentication and willingness verification, the Company shall not be held responsible for the related legal liabilities, unless it is intentionally caused by the Company.

(viii) The Company is not a legal institution, so it does not assume any obligation to resolve disputes due to the content of transactions or of this Agreement. You can seek solutions from the relevant organizations in line with the provisions of the laws of

the People's Republic of China.

(ix) You may not use the Service for purposes other than those permitted by the Company.

(x) Contracting risks

1. If you or your contracted party does not comply with these Terms of Service or the instructions on the Website or operation instructions on the transaction page when using the Service, the Company reserves the right to refuse to provide the Service to you and your contracted party, and the Company shall not be liable for damages resulting from this.

2. Any loss caused by your fault shall be borne by you. Such fault includes but not limited to: failure to follow the instructions, failure to operate in time, forgetting or leaking the password, password deciphered by others, hacking or loss of your computers or other hardware and terminals, invasion into your software, or misuse of your biometric information by someone else.

3. When you and your signing parties sign legal documents electronically, you should determine for yourself whether you and other parties are qualified to sign. If you and/or other parties are incompetent or have limited civil capacity, you may not enter into or may only enter into legal documents that are appropriate to your age, mental capacity, and mental health. If a legal document signed on BestSign platform is invalid due to the ineligibility of the subject, the responsibility and legal consequences shall be borne by you and the other parties to the legal document.

(xi) Service Fees

1. When you use the Service, we have the right to charge you for the Service in accordance with BestSign Service Charge Rules. The Company has the right to set and adjust the service fees, and the specific service fees are based on the fees listed on the website or product page at the client terminals or any other written agreements between you and the Company.

2. Unless otherwise stated or agreed, you agree that the Company has the right to deduct the above service fees directly from the account balance or other assets that you entrust to the Company for collection or payment on your behalf.

(xii) You acknowledge that data recorded in the Company's system shall be used as the basis for information like BestSign account usage records and transaction status. If you have any objections to such data, you should submit your objections to the Company within three days from the date of the change of your account data and provide relevant evidence for the Company to verify.

VI. BestSign Service Usage Restrictions

(i) You shall comply with the relevant laws and regulations of the People's Republic of China, the laws and regulations of your country or region and relevant international practices when using the Service. You shall not use the Service for any unlawful purpose (including trading of prohibited or restricted items) or in any unlawful manner.

(ii) You shall not use the Service to violate the legal rights of others, otherwise the Company reserves the right to refuse to provide the Service, and you shall be liable for all related legal obligations, and you shall be liable for any damages to the Company or the Company's employees or other parties as a result of your actions. Such actions include, but are not limited to:

1. Infringement of others' reputation, privacy, trade secrets, trademark rights, copyright, patents and other legitimate rights and interests.

2. Violation of the legal or agreed confidentiality obligations.

3. Using the Service under the name of another person..

4. Engagement in illegal transactions, such as money laundering, terrorist financing, trafficking of firearms, drugs or prohibited medicines, pirated software, obscene and pornographic materials, and any other items that the Company considers to be prohibited from being traded using the Service.

5. Provision of gambling information or in any way inducing others to participate in gambling.

6. Illegal use of another person's account for transactions.

7. Conducting transactions that are not in accordance with the content of the transactions claimed by you or the counterparty, or that are untrue.

8. Engagement in any activity that may contain a computer virus or may infringe upon the system of the Service.

9. Engagement in any other conduct that the Company has reasonable grounds to believe is inappropriate.

(iii) You understand and agree that the Company shall not be liable for any damages of, including but not limited to profits, goodwill, and data or other intangible losses (whether or not the Company has been advised of the possibility of such damages) arising out of any of the following:

1. The Company reserves the right to suspend or terminate all or part of your BestSign account in its sole discretion, including but limited to the circumstances under which the Company believes that you have violated the express terms and spirit of this Agreement, discontinue or terminate the provision of the Service or any part

thereof to you and remove your information.

2. The Company has the right to suspend or terminate the use of all or part of your BestSign account without notice (including but not limited to restrictive measures such as cancellation of transactions in transit under these accounts) and deny you access to some or all of the functions of the Service if it finds abnormal transactions or reasonably suspects that the transactions are suspicious or in violation of legal provisions or this Agreement, and notify you by email or intranet notification or client terminal notification. You shall promptly attend to such matters.

3. You understand and agree that the Company reserves the right to suspend or terminate all or part of the BestSign services for BestSign accounts in your name and to restrict some or all of the features of the products or services you use (including, but not limited to, the cancellation of transactions in transit under those accounts) and to notify you by email or intranet notification or client terminal notification in the following circumstances, and you shall promptly attend to them in accordance with the following:

1) This Agreement.

2) The laws and regulations.

3) Requirements of the authorized bodies.

(4) If your use of the BestSign Services is suspected of violating national laws, regulations and administrative provisions.

(5) The Company considers, based on its unilateral and reasonable judgment, that there is abnormality in the operation of the account.

(6) The Company, based on its own reasonable judgment, believes that risks may arise.

(7) You have registered accounts in bulk when participating in market activities, violated the rules and regulations of the marketplace, such as cheating on creditability and other fraudulent activities, that are against the principle of good faith.

8) You have been complained about by others and the other party has provided certain evidence.

(9) You may have mistakenly put another person's account under real name authentication.

If you apply for reinstatement of services or for relief from such suspension or restriction, you shall provide such information and proof of your identity and such other information or documents as the Company may require for the Company's verification, and the Company shall have the right, in its sole discretion, to determine whether to grant your application. You should fully understand that your application is not necessarily permitted. If you refuse to

provide truthful information and proof of identity, or fail to pass the Company's review, you acknowledge that the Company reserves the right to discontinue service on such accounts and to restrict some or all of the features of such products or services for an extended period of time.

4. If the Company believes that such anomalies have been reasonably explained or supported by valid evidence or do not violate relevant laws and regulations, the restriction will be lifted no later than 30 calendar days from the date of the explanation, except in cases where the Company has further reason to believe that such anomalies may still cause damage to you or other users or the Company, including but not limited to:

1) Reception of a complaint against such anomaly.

2) Your actual breaching of this Agreement or a separate agreement under which circumstances the Company shall continue to stop payment or suspend execution of an order to protect the interests of each party.

3) Your engagement in pyramid or matrix-type high rebate business by means of the Company's products or services that, though not violating the relevant laws and regulations, are restricted by the Company.

5. Termination by the Company of the provision of the Service without prior notice and suspension, closure or deletion of all or part of your BestSign accounts and all related information and files in those accounts.

(iv) If you need to cancel your BestSign account, you must first obtain the Company's review and approval. The Company's cancellation of such account terminates the agreement between the Company and you, but you remain liable for possible breach of contract or damages for your actions during your use of the Service, and the Company can still retain your information.

VII. User Information & Privacy Protection

(i) You agree and authorize BestSign to use BestSign's services for the purpose of verifying the identity of the subject of the contract, either on its own or through other legally required organizations. The industry association collects additional data and information about you from publicly available and legitimate data sources, including:

1. Your ID information, including but not limited to your name, ID number, document type, place of residence, business license, legal representative, registered capital, operating period, unified social credit code, business scope, phone numbers and other identifying information.

2. Any data and information generated and retained by you in the

Company's affiliates and partners, including but not limited to your securities account and/or bank account information, etc.; any legal documents, information or behavioral data generated and retained by you on the online platforms of the Company, the Company's affiliates or partners and other organizations, including but not limited to your transaction information, financial product account information, investment and financing product account information, investment and financing project information, information on performance or illegal acts, etc.

3. Your credit information, including but not limited to your credit records and credit reports and other credit information.

4. Your property information, including but not limited to your store/business operation status, financial and tax information, real estate information, vehicle information, funds, insurance, stocks, trusts, investment and financial information such as bonds and liability information.

5. Any information on you retained by the judicial authorities, including but not limited to information on your household registration, business, litigation, execution and illegal activities, etc.

6. Other relevant information on other natural persons, legal persons and organizations in connection with BestSign Platform service you apply for or use.

(ii) The Company takes the protection of user privacy seriously. Your identity and other specific information is protected and regulated. In connection with your use of BestSign services, the Company reserves the right to transfer your identity and contractual information to a CA (Certificate Authority) or notary public for use and retention by the CA for the purpose of issuing digital certificates or by the notary public for the purpose of issuing notarized documents, and such information may be retained until 5 years after the expiration of the digital certificate or the creation of the relevant electronic data (including but not limited to the electronic data of the contract), and such information shall not cease to be retained upon termination of BestSign services by you. At the same time, the Company reserves the right to transmit your identity information, and copies or scanned copies of documents to credit bureaus and other nationally recognized data service providers for the purpose of identity verification.

VIII. System Interruption or Failure

the Company shall not be liable for damages if the Company's systems fail to function properly and you are unable to use the Services due to any of the following conditions, including but not limited to:

(i) The Company's system is down for maintenance during the period announced on the website.

(2) Failure of telecommunication equipment for data transmission.

(3) Typhoon, earthquake, tsunami, flooding, power outage, war, terrorist attacks and other force majeure factors, resulting in the Company system's failure to continue its business.

(4) Service interruptions or delays caused by attack from hackers, technical adjustment or failure of the telecommunications department, website upgrade, banking problems, etc.

IX. Scope and Limitation of Liability

(i) the Company is only responsible for the extent of liability set forth in this Agreement.

(ii) You acknowledge that any risk arising from the transaction shall be borne by you and your counterparties.

(iii) Information about the Company's users is provided by the users themselves and the Company cannot guarantee the accuracy, timeliness and completeness of such information. You shall be solely responsible for your judgment.

(iv) The Company provides no warranty of any kind with respect to the subject matter of the transaction or the Service, including but not limited to the following:

1. The Service meets your needs.

2. The Service is uninterrupted. It is provided in a timely manner or is error-free.

3. Any products, services, information or other materials purchased or obtained by you through the Service meet your expectations.

(v) The quality and content of the services provided by the partners of the Service are the sole responsibility of such partners.

(vi) Any information you download or obtain through the use of the Service shall be at your own discretion and risk, and you shall be solely responsible for any damage to your computer system or loss of data resulting from the download of information.

(vii) No advice and information, whether written or oral, obtained by you from the Company and the Company's staff or through the Service shall constitute a warranty by the Company with respect to the Service.

(viii) To the extent permitted by law, the Company shall not be liable for any indirect, punitive, special, or derivative damages in connection with or arising out of this Agreement (including loss of business, revenue, profits, goodwill, use of data or other economic benefits), whether for breach of this Agreement (including breach of warranty) or in tort, even if advised of the possibility of such

damages. Further, even if the exclusive remedy provided herein fails of its essential purpose, the company's liability for such damages shall be excluded.

(ix) except as otherwise provided in this Agreement, in no event shall the total liability of the Company for breach of this Agreement exceed the total amount charged to you for the current service.

(x) You are fully aware and agree that the Company may provide the Service to both you and your (transaction) counterparties, and you agree to expressly waive any such conduct on the part of the Company and not to use it to claim that the Company is legally defective in providing the Service.

(xi) Except as otherwise provided in this Agreement or as otherwise agreed by the Company, your instructions to the Company and your orders to the Company are irrevocable.

X. Trademarks, Intellectual Property Rights & Patent Protection

(i) The intellectual property rights of all content on the systems of the Company and its affiliates as well as on this website, such as works, images, archives, information, materials, site architecture, graphic arrangement on the website, and webpage design, are owned by the Company or the Company's affiliates, including but not limited to the trademarks, patents, copyrights, and trade secrets.

(ii) No person may use, modify, duplicate, publicly distribute, change, disperse, publish or publicly post the programs or content of this Website without the written consent of the Company or the Company's affiliates.

(iii) Respect for intellectual property rights is your obligation and you will be liable for damages in the event of a breach.

XI. Applicable Laws and Jurisdiction

The laws of the People's Republic of China shall apply to the validity, interpretation, modification, execution and dispute resolution of this Agreement. In the absence of relevant laws, reference shall be made to common international business practices and/or industry practices. Any dispute arising from this Agreement shall be dealt with in accordance with the laws of the People's Republic of China and shall be subject to the jurisdiction of the People's Court of the place of residence of the defendant.